

STRENGTH BASED

TRAUMA INFORMED

RESILIENCY & QUALITY OF LIFE

RESPONDING TO COMPLEX NEEDS

INDIVIDUALS SERVED

EXCEPTIONAL CLIENT SERVICES



STRATEGIC PLAN 2022-2024

INTEGRITY • PASSION • ACCOUNTABILITY • QUALITY • TEAMWORK

MENTAL HEALTH & WELLBEING

CONTINUOUS LEARNING

EQUITY, DIVERSITY & INCLUSION

RECONCILIATION JOURNEY

SUCCESSION PLANNING

HEALTHY, EMPOWERED PEOPLE

RENEWAL

Strengthen Organizational Capacity & Cohesion

Refresh our organizational capacity, health, flexibility, and stability. Build on our progress in Truth & Reconciliation (TRC) and explore diversity, equity, and inclusion. Ensure space for continuous learning. Anchor our approach through our client services framework.

GROWTH

Invest in development and growth

Refine our systems and processes. Be agile and resilient as an organization, while assessing and mitigating operational, social, and systemic risks. Grow purposefully and strategically, building on our strengths and making decisions grounded in communities' needs, market opportunities, and staff expertise.

COMMUNITY ENGAGEMENT

Deepen Relationships and Partnerships

Support the evolving needs of the communities we serve. Enhance our community outreach and engagement work by fostering partnerships and collaborations by promotion of the WJS brand. Strive to be a trusted voice of the vulnerable, creating greater impact in the lives, families, and communities we serve.

ENHANCED INFORMATION SYSTEMS

ROBUST & INTEGRATED INFORMATION SYSTEMS



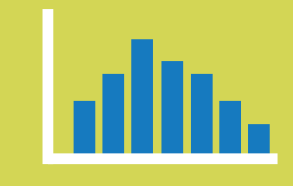
SUPPORTING EXCEPTIONAL SERVICES



USABILITY AND QUALITY CONTROL



DATA-INFORMED BUSINESS INTELLIGENCE



ACTIVE COMMUNITY ENGAGEMENT

DEEPER COMMUNITY RELATIONSHIPS



CULTURALLY-APPROPRIATE ENGAGEMENT



CAPACITY FOR COMMUNITY OUTREACH



TRUST IN OUR TEAM & OUR WORK



STRENGTH IN PEOPLE

DELIVERING OUR BRAND PROMISE



ENHANCE BUSINESS CAPACITY

PURPOSEFUL GROWTH STRATEGY

NEW MARKET EXPLORATION

ROBUST CHANGE MANAGEMENT

EXTENSION OF EXISTING SERVICE LINES

EXPLORE SOCIAL ENTREPRENEURSHIP